**Talend**

June 9th 2022

Issue has occurred that the SugarCRM process has seemed to have stopped and has not been running.

Steps taken:

1. First attempted to run the Talend job from the Talend studio
   1. This resulted in errors
      1. First error experienced is that that there where nulls when attempting to load the contexts file. I attempted to file in local context of the project and rerun which resulted in another error
      2. Second error experienced is now the main file cannot be located.
2. Second attempted is to run large files to be processed from Talend
   1. Starting with Accounts
      1. Re-Flagged ArCustomer\_Ref and ArCustomer+\_Ref records on SQL08  
         Graphical user interface, text, application

         Description automatically generated
      2. SugarCustomerExport created 20220609\_092007 in Active folder  
         Graphical user interface, text, email

         Description automatically generated
      3. SugarCustomerExport picked up and started processing 20220609\_0920  
         Graphical user interface, text, application

         Description automatically generated
      4. Following log files created:  
         [\\sql08\SSIS\Data\Datafeed\SugarCRM\Logs](file:///\\sql08\SSIS\Data\Datafeed\SugarCRM\Logs)  
         2022\_06\_09\_09\_21\_02\_logs\_Master  
         2022\_06\_09\_09\_21\_08\_logs\_Accounts
      5. Finished
         1. Account log identified an error when trying to call tRestClient\_9
            1. A restful call to \bulkCRUD
            2. WebApplicationException Unauthorized